

# Breaking the Mold

TAKING CARE TO  
THE NEXT LEVEL

30th Annual  
National Symposium

11 – 14 March 2013

at

*Tropicana*  
LAS VEGAS



**CHANGES IN HEALTH CARE** are requiring dialysis clinics to break the mold of how dialysis was provided. Technicians/technologists need information about the direction that the care of the patient with chronic kidney disease will take – and the NANT Symposium is where technicians can get it.

The 2013 Symposium will feature both ways that dialysis technicians can improve their skills and how they can better understand themselves. Taking care to the next level applies not only to the dialysis patient, but also the technician. You can't afford to miss this year's symposium.

Register by 15 February and receive free business cards! You can specify name only or your registration contact information. These business cards can be used to share your information with others and support your professional networking abilities.

## THIS YEAR'S SYMPOSIUM FEATURES...

General sessions on Tuesday, March 12 will feature:

- Lori Hartwell on **Taking Care of the Patient**
- **Dialysis Technology – Impact on Delivered Prescription** with Joe Johnston, Fresenius Medical Care
- **Taking Yourself to the Next Level**, Anthony Messina, St. Joseph Hospital

Concurrent sessions on Wednesday, 13 March will include a full day of focused sessions for clinical technicians, biomedical technicians and professional development.

Thursday's general sessions include these presentations:

- **Home Modalities** with Dori Schatell, Medical Education Institute
- **Effective Teambuilding** with Janet Mlodzikowski, RN, BSN, CNN, CCM, Clinical Educator, Wellspan

- **Succeeding through Adversity:** True life stories on how technicians were able to continue giving their patients life-saving treatments

Monday will feature a range of pre-Symposium workshops at a slight additional fee. A new workshop this year will provide a full day focus on **The New CMS ESRD Core Survey: Focus on Patient Safety and the Key Role of Dialysis Technicians.**

**Visit the Mob Attraction** at Club NANT on Wednesday night as we recreate our own Las Vegas gangsters and their molls. Bring a costume or grab some of ours at the door.

**Light appetizers and cocktails ■ Music & dancing ■ Prizes**

*Sponsored by GIA Medical*

# NEW THIS YEAR

## THE NEW CMS ESRD CORE SURVEY:

### Focus on Patient Safety and the Key Role of Dialysis Technicians Workshop

Teri Spencer RN, TB Spencer Consulting LLC and Danilo Concepcion, CBNT, CCHT-A, Operations Manager, Renal Services, St. Joseph Hospital

**8:30 am – 4:45 pm**

**Fee: \$50 for NANT members / \$75 for non-members**

**7.2 contact hours**

CMS's newly developed ESRD Core Survey Process takes an innovative approach to regulatory inspections of dialysis facilities, in that it focuses on what most impacts dialysis patient safety and quality of care delivery through collaboration with the dialysis staff. As the primary hemodialysis caregivers and dialysis equipment operators, dialysis technicians are the professional group most vital to the safety of dialysis patients. Accordingly, CMS has incorporated the importance of the dialysis technicians' role throughout the Core Survey Process, with the expectation that all direct care staff have a "voice", and are included in all aspects of facility operations aimed at identifying and eliminating any risks to patients. The new CMS ESRD Core Survey Process will be used for some Medicare surveys starting in 2013.

During this workshop, dialysis technicians will learn about the CMS expectation for implementation of a facility-wide "Culture of Safety", the major role dialysis technicians have in this, and how the Core Survey "partners" surveyors with the dialysis technicians in assuring the technicians' voices are heard.

The workshop will cover both clinical and technical components of the Core Survey, and introduce dialysis technicians to many of the survey tools that CMS surveyors

will be using to conduct the surveys. Presentations will include "Infection Control" with focus on the observational audit checklists surveyors will use to observe direct care of hemodialysis patients; "Fluid Management" with focus on current science supporting limitations to rapid fluid removal during hemodialysis; and "Water and Dialysate", "Reuse", and

"Equipment Maintenance" where the survey reviews focus on the elements of technical operations most critical to patient safety.

The NANT Core Survey workshop will be presented by Danilo Concepcion, CBNT, CCHT-A, recipient of the 2012 NANT President's Award, and Teri Spencer, RN, member of the CMS ESRD Training and Support Team. Teri was one of the developers of the Core Survey Process and materials, and Dani represented the dialysis provider and technical community in the development of the Core Survey.

## WORKSHOPS

Workshops presented by Fresenius Medical Care and MarCor Purification provide opportunities for technicians to gain in-depth knowledge about each company's products and dialysis services.

There is a \$15 charge to attend these workshops, which includes refreshment breaks (but not lunch). To ensure your participation, you must register in advance.

Workshops begin at 8:00 am and end by 4:00 pm, with a break for lunch. All workshops offer a full day of education and up to 7.0 contact hours. Space is limited – register NOW!

*The pre-symposium workshop was exceptional – very enlightening.*

## MACHINE TROUBLESHOOTING

David Carlson, CBET, Fresenius Medical Care, NA

This workshop will provide insight into how to troubleshoot the Fresenius dialysis machines and review of common problems and how to avoid having them happen.

## WATER PURIFICATION FOR DIALYSIS

Richard Benner, CWSIII, Mar Cor

Industry trends that impact dialysis will be discussed including: impact of new ISO standards for water, components of a typical water treatment system, new advances in water purification, the use of heat for disinfection, will be covered. How water quality plays an essential role in these new trends will be reviewed.

REGISTER ONLINE [www.DialysisTech.net](http://www.DialysisTech.net)

# PROGRAM HIGHLIGHTS

## GENERAL SESSIONS

### TUESDAY

#### ■ Taking Care of the Patient *Lori Hartwell*

NANT is delighted to welcome back Lori Hartwell to our symposium. Lori Hartwell has made a difference in the lives of people with chronic kidney disease. She



is the model of living a fulfilling life despite chronic illness. A kidney patient since age two, having survived 40 plus surgeries, 13 years of dialysis and now living with her fourth kidney transplant, Lori founded the patient-led Renal Support Network in 1993 to instill "health, happiness, and hope" into the lives of fellow patients.

#### ■ Dialysis Technology – Impact on

**Delivered Prescription** *Joe Johnston, Sr. VP, Biomedical Services and Technology Integration, Fresenius Medical Care NA*

When you enter a prescription into a dialysis machine, do you know exactly what the patient will receive? Errors, random variations and design details about how devices and disposables used all affect the delivered

*The NANT Symposium taught me that dialysis technicians have a voice and an important role in their job*

prescription. This session will explore examples and discuss how you, the dialysis technician, can better control the delivery of the prescription to your patient.

#### ■ Emergency Preparedness

If you had any doubts of the impact of an emergency on your clinic, you won't after you hear real-life stories from dialysis technicians who struggled to provide dialysis to their patients during Hurricane Sandy, tornados, and other emergencies. What you learn in this session will make you a valuable member of your clinic's emergency preparedness team.

#### ■ Taking Yourself to the Next Level

*Anthony Messana, Executive Director, Renal Services, St. Joseph Hospital*

The dialysis profession has many opportunities for dialysis technicians. NANT members who started as technicians are choosing a wide range of career paths that build on their dialysis technology expertise. Learn how you can chart your course to the next level in your profession.

*The Symposium taught me how to be a better technician and how to effectively do my job and help my coworkers do theirs even better.*

### THURSDAY

#### ■ Interactive Teambuilding

*Janet Mlodzikowski, RN, BSN, CNN, CCM, Clinical Educator, Wellspan*

Technicians know the value of teamwork – but what do you do when your team isn't working? This session will provide you with specific ideas and techniques to ensure your team is effective.

#### ■ Home Modalities *Dori Schatell, MS, Executive Director, Medical Education Institute*

Dialysis at home is not the same as in the clinic – and, how can your clinic benefit from having patients dialyze at home? Learn both in this informative session.

#### ■ When Disaster Comes to YOUR Clinic

So many technicians have dealt with natural disasters this year. This interactive session will give us a chance to learn from each other and share the small successes of providing the life-saving dialysis treatments under very difficult situations. You won't want to miss this affirming session!

**QUESTIONS?**  
email [nant@meinet.com](mailto:nant@meinet.com)  
or call 877.607.NANT

## WEDNESDAY CONCURRENT SESSION TRACKS

### CLINICAL

#### ■ Shopping for Care *Sizzlin' Sun NANT Chapter*

Everyone loves to shop, but if you had to shop for items that would make for a fabulous work day and great experience would your list of ingredients match up to that of our patients? Come shop with us, literally, and check out ways to combine the ingredients on our lists, and those of our patients to create the perfect recipe for a happy work environment! Come on down to the Sizzlin' Sun Store! No value cards needed to walk away with our daily deals, and we offer a freshness guarantee on innovative outlooks!

#### ■ Interventional Access from the Floor

*Aslam Perez, MD, Interventional Nephrologist and Medical Director, Southwest Kidney Institute*

If you have ever wondered what goes through the mind of a Nephrologist when he/she is rounding in our facilities assessing the access' of our patients, here is your chance to find out! This session is led by Interventional Nephrologist Dr. Aslam Pervez, MD and will provide invaluable insight regarding the red flags and signs that would indicate further access evaluation may be required. Timely and appropriate intervention for vascular access is critical for our patients, so join us and add key information to your arsenal of access knowledge.

#### ■ PD Quick Starts *Janett Hartley, RN, Facility Administrator, Home Dialysis*

Moving into the future, the culture of dialysis is increasingly carving out new territory. Chronic Hemodialysis is moving aside from center stage and saying good bye to the days of being a solo headliner. Home modalities are increasingly becoming more prevalent as the patients choice of therapy. Learn how peritoneal dialysis urgent starts are just one of the many ways home modalities are moving up to share the stage as the new headliners in town.

*Clinical – continued on next page*

*Coming from a technical background there was a good connection for me during the technical related sessions.*

## WEDNESDAY CONCURRENT SESSION TRACKS – CLINICAL CONTINUED

### ■ QAPI and Technicians – You CAN Make a Difference

*Teri Spencer, RN, TB Spencer Consulting LLC*

The new CMS survey has a significant component of Quality Assessment and Performance Improvement, including a QAPI survey tool for the review of the facility program. While traditionally technicians have not had a primary role in the QAPI program in their facility, now CMS expects ALL facilities to include technicians in the QAPI activities. This session will help you best prepare for these new responsibilities.

## BIOMEDICAL

### ■ Role and Evolution of AAMI/ANSI Standards for Dialysis Fluids

*Vern Taaffe, President, RPC*

The need for hemodialysis fluids has led to the development of AAMI dialysis standards, which CMS has adopted. This session will discuss the evolution of this process and the implementation of the new ISO harmonized AAMI dialysis standards.

### ■ Unusual Event Investigations

*Brooks Rogers, VP Biomedical Support Services, Fresenius Medical Care*

What, Who, When, How, Why – Protecting the patient, and collecting data and materials for investigating root cause.

### ■ The Ins and Outs of Water Testing in Dialysis – Impact on Patient Care: A New AAMI TIR

*Jo-Ann Maltais, PhD, Maltais Consulting*

The AAMI Renal Disease and Detoxification Committee is currently working on a Technical Information Report (TIR) to help dialysis professionals understand the contaminants in water and their impact on dialysis. It aims to describe the hemodialysis patient symptoms associated with exposure to the contaminant

*As a biomed tech, I always look forward to learning something new each year – and this year was no exception!*

and the effects of these contaminants if not removed on the water treatment systems and downstream equipment. Lastly it describes various detection methods or test(s) used to measure the contaminants and the problems associated with the testing including interferences that can lead to invalid results.

### ■ Technical Implications for the Extracorporeal Circuit

*Brooks Rogers, VP Biomedical Support Services, Fresenius Medical Care*

How the system interfaces with the machine. What is measured by the machine and what is not. Changes in performance parameters of the extracorporeal circuit.

### ■ How to Build an Effective Biomed Training Program

*Scott Gilliland, DaVita and Heather Paradis, Fresenius Medical Care*

Your facility administrator looks to you to design a training program for new biomedical technicians. What's important to cover? In what order should ideas be presented? This session will help you respond to this challenge – or help to inform the individual at your facility who is in charge of your training program.

### ■ Oh, No! My Water Broke! Problems

*Richard Benner, CWSIII and Robert McMullen, MarCor Purification*

When water systems fail, it impacts your dialysis clinic in many ways. We'll look at the common failures and how to ensure the patients are not negatively impacted.

### ■ DIY: When You HAVE To Do It Yourself!

Tips and techniques you should use when making plumbing or basic electrical repairs to your water system.

## PROFESSIONAL DEVELOPMENT

### ■ What's My Type? Understanding Personality Preferences in the Workplace

*Andrea Weiss, MS, NCC, MCC*

Why doesn't everyone use a to-do list? Why do some people always seem to be having fun? Why does a sudden change of plans make me feel uncomfortable? And what does personality have to do with all this? A lot!

In this workshop you will discover your personality type and gain insight into how personality preferences impact your interactions with patients, co-workers, supervisors and administrators. By completing the Myers Briggs Type Indicator (MBTI), and engaging in fun and insightful activities, you'll discover how your personality impacts your communication style, your decision-making processes, and your contributions to the team. You will be able to immediately apply what you've learned to improve your work and personal life, as you gain a better understanding of yourself and begin to appreciate the differences in others.

*Note: Participants must commit to the entire three hour workshop. You will not be able to join the workshop after the first session.*

## BREAK THE MOLD SHARE YOUR IDEAS

NANT is sponsoring a poster contest. There are a lot of innovative ways that technicians can impact the patient care, whether they are a clinical or biomedical technician. Here's your opportunity to share what you're doing with your fellow technicians. Posters can be about any aspect of dialysis technology, either clinical or biomedical. Topic examples include vascular access, patient care or counseling, equipment set-up, water treatment advances, water treatment bacterial control options, facility maintenance programs or needle care.

Posters can be designed by one person or a group. Poster size can be 24" x 36" maximum. We would prefer a digital format (.jpg or .pdf file) along with the printed version for display at the Symposium.

Your poster will be displayed at the NANT Annual Symposium in the Exhibit Area.

The posters will be judged by symposium participants. You can earn votes for creativity, clarity, and content.

The creator of the winning poster will earn a complimentary registration to the 2014 Annual Symposium.

If a group submits the winning poster, they may select one individual from their group to receive the complimentary registration.

The poster (in digital format) will be reproduced and posted on the website for dialysis clinics around the country to use.

# 2013 SCHEDULE AT A GLANCE

## MONDAY, 11 MARCH 2013

8:00 am – 4:00 pm	<b>Water Treatment Workshop</b> additional fee; must register in advance <b>7.0 CH</b>
8:00 am – 4:00 pm	<b>Fresenius Workshop</b> additional fee; must register in advance <b>7.0 CH</b>
8:30 am – 4:45 pm	<b>The New CMS ESRD Core Survey: Focus on Patient Safety and the Key Role of Dialysis Technicians</b> additional fee; must register in advance <b>7.2 CH</b>
9:00 am – 3:00 pm	<b>NANT Board of Directors Meeting</b>
11:30 – 1:00 pm	Lunch on own

## THE NEW CMS ESRD CORE SURVEY 7.2 CH MONDAY, 11 MARCH 2013

8:30 – 10:00 am	<b>The CMS Core Survey and the Culture of Safety: Dialysis Technicians are the Key!</b>
10:00 – 10:15 am	Break
10:15 – 11:45 am	<b>What Technicians Need to Know Part 1: Water/dialysate, Equipment and Reuse Review in the Core Survey</b>
11:45 am – 1:15 pm	Lunch on own
1:15 – 2:15 pm	<b>Infection Control: Protecting Patients through Clear Expectations of Care</b>
2:15 – 3:15 pm	<b>What Technicians Need to Know Part 2: Water/dialysate, Equipment and Reuse Review in the Core Survey</b>
3:15 – 3:30 pm	Break
3:30 – 4:30 pm	<b>A Core Survey Perspective on Technicians' Role in the Clinical Care of Patients</b>

## TUESDAY, 12 MARCH 2013 7.1 CH

8:00 – 8:10 am	<b>Opening Session</b>
8:10 – 9:30 am	<b>Taking Care of the Patient</b> <i>Lori Hartwell</i> <b>1.6 CH</b>
9:30 – 10:30 am	<b>Dialysis Technology – Impact on Delivered Prescription</b> <i>Joe Johnston</i> <b>1.2 CH</b>
10:30 – 10:50 am	Break
10:50 – 11:45 am	<b>Dialysis Technology – Impact on Delivered Prescription, Part 2</b> <b>1.1 CH</b>
11:45 am – 1:00 pm	Lunch on own
1:00 – 2:30 pm	<b>Emergency Preparedness: Are You Ready?</b> <b>1.8 CH</b>
2:30 – 2:50 pm	Break
2:50 – 4:00 pm	<b>Taking Yourself to the Next Level</b> <i>Tony Messina</i> <b>1.4 CH</b>
4:00 – 5:00 pm	State of NANT
5:15 – 7:00 pm	Grand Opening of Exhibits

## WEDNESDAY, 13 MARCH 2013

Concurrent Sessions	Clinical	Biomed	Professional Development
8:00 – 8:45 am	<b>Shopping for Care</b> <i>Sizzlin' Sun</i> <b>.9 CH</b>	<b>Role and Evolution of AAMI/ANSI Standards for Dialysis Fluids</b> <i>Vern Taaffe</i> <b>.9 CH</b>	<b>What's My Type? Understanding Personality Preferences in the Workplace</b> <i>Andrea Weiss</i> <b>4.7 CH</b>
8:50 – 9:35 am	<b>Interventional Access from the Floor</b> <i>Aslam Pervez, MD</i> <b>.9 CH</b>	<b>Unusual Event Investigations</b> <i>Brooks Rogers</i> <b>.9 CH</b>	
9:35 – 10:35 am	<b>Exhibit Hall Open</b>		
10:35 – 11:20 am	<b>QAPI and Technicians – You Can Make a Difference!</b> <i>Teri Spencer</i> <b>.9 CH</b>	<b>The Ins and Outs of Water Testing in Dialysis</b> <i>Jo-Ann Maltais</i> <b>.9 CH</b>	<b>What's My Type, continued</b>
11:20 am – 1:00 pm	Lunch on Own		
1:00 – 1:45 pm	<b>PD Quick Starts</b> <i>Janett Hartley</i> <b>1.9 CH</b>	<b>Technical Implications for the Extracorporeal Circuit</b> <i>Brooks Rogers</i> <b>.9 CH</b>	<b>What's My Type, continued</b>
1:50 – 2:35 pm		<b>How to Build an Effective Biomed Training Program</b> <i>Scott Gilliland, DaVita and Heather Paradis, Fresenius</i> <b>.9 CH</b>	
2:35 – 3:15 pm	<b>Exhibit Hall Open</b>		
3:15 – 4:50 pm	<b>Interactive Rotating Clinical Room</b> <b>1.9 CH</b>	<b>Oh, No! My Water Broke!</b> <i>Rich Benner and Bob McMullen</i> <b>1.9 CH</b>	
5:00 – 6:00 pm	<b>Reception in Exhibits</b>		
7:00 – 10:00 pm	<b>Club NANT sponsored by GIA Medical</b>		

## THURSDAY, 14 MARCH 2013 4.0 CH

7:30 – 8:30 am	<b>Networking Breakfast</b>
8:30 – 9:30 am	<b>Interactive Teambuilding</b> <i>Jan Mlodzikowski</i> <b>1.2 CH</b>
9:30 – 10:30 am	<b>Home Modalities</b> <i>Dori Schatell</i> <b>1.2 CH</b>
10:30 – 10:45 am	Refreshment Break
10:45 am – 12:05 noon	<b>When Disaster Comes to YOUR Clinic</b> <b>1.6 CH</b>

## NANT EXHIBIT HALL

Our exhibit hall continues to grow with our focus on products and services which technicians purchase and use. We kick-off the 2013 Annual Symposium with the Grand Opening of the Exhibit Hall, Tuesday evening, from 5:15 pm – 7:00 pm. Come prepared for an evening full of fun and networking. Don't miss your opportunity to meet and greet key industry players.

Representatives from major industry manufacturers and suppliers will be on hand to discuss their products and services with symposium participants.

This is a great opportunity to learn about the latest programs, products and innovations in the nephrology field. Witness demonstrations, pick-up samples and participate in raffles in the exhibit hall.

Refreshment breaks throughout the symposium will be held in the exhibit hall. The exhibit hall will be open during breaks through Wednesday evening.

### EXHIBIT HOURS

#### Tuesday, 12 March

5:15 – 7:00 pm

Exhibits Grand Opening Reception

#### Wednesday, 13 March

9:35 – 10:35 am

Refreshments in Exhibits

2:35 – 3:15 pm

Refreshments in Exhibits

5:00 – 6:00 pm

Refreshments in Exhibit/Raffle Drawings/Close

Interested in exhibiting? Go to [DialysisTech.NET](http://DialysisTech.NET)

## TROPICANA RESORT & CASINO – LAS VEGAS, NV

The legendary Tropicana Resort & Casino is located among the hottest four corners on the world-famous Las Vegas Strip. Connected by a covered walkway to the MGM Grand, right across

the street and surrounded by New York, New York and Excalibur Casinos

on the other three corners. This central Strip location offers guests spectacular views of the Las Vegas lights or of the lush, tropical ambiance of Resorts stunning five-acre garden oasis.



*The Exhibit Hall was well situated and had a good flow to it. I did make several contacts with vendors that I will be utilizing for new clinics this year.*

The Tropicana Resort features over 1,800 spacious, comfortably appointed rooms and luxurious suites for your relaxation and pleasure. It is located close to the McCarran Las Vegas Airport.

The all-new **Tropicana Las Vegas** unveiled a \$180 million South Beach-inspired transformation and its new look, exciting rhythm and vibe. The Tropicana has a choice of 8 restaurants ranging from Legends Deli, Island buffet, Tuscany Italian Café, Calyspsø, Java Java and more, as well as a full casino.

Reserve your room by calling 1.800.634.4000. You must identify that you are attending the **NANT 30th Annual Symposium**. Rates cannot be changed at check-in or check-out



for guests who fail to identify their affiliation at the time the reservation is made. When you reserve your room in this manner, you will be assigned to the newly renovated Island Tower. This 21 story tower is located directly above the convention center, near the pool and gardens. Included in the Island Tower rooms are either a king size bed and pull out sofa, or two queen size beds. Please note, the less expensive rooms available through internet sites are not as large, nor as conveniently located in proximity to the symposium rooms.

The NANT room rates are **\$85 single/double** plus 12% occupancy tax; this rate includes the daily resort fee. Room rate for Saturday, 9 March ONLY is \$135. There is an additional \$25 charge per person over two, up to four to a room. Room availability cannot be guaranteed beyond **14 February 2013**.

The hotel requires a one night's deposit, refundable if reservations are cancelled at least 14 days prior to arrival. Guests will be required to submit a valid credit card or \$100 cash deposit at the time of check-in. If you use a debit card at the time of check-in, the hotel will make an immediate withdrawal of the total fees plus an estimate of your incidental expenses. If you wish to use a debit card, we recommend that you make the \$100 cash deposit as you arrive and only present your debit card upon your departure as you check out.

## THE FINE PRINT

### WHAT IS INCLUDED IN YOUR REGISTRATION

The Full Symposium Registration includes all educational programs and social events from Tuesday at 8:15 am through Thursday at 12:00 noon. Daily registration for each day includes all educational programs and social events held on that day.

### CANCELLATION LIABILITY

In the event of cancellation of the symposium for any reason, the National Association of Nephrology Technicians / Technologists liability is limited to the return of the symposium fee.

### CANCELLATION POLICY

A cancellation fee of 25 percent will be charged for all cancellations made after **11 February 2013**. All cancellations must be in writing. Confirmed registrants who fail to attend and do not cancel prior to **6 March 2013** are liable for the entire symposium registration. You may, if you wish, send a substitute.

### CONTINUING EDUCATION CONTACT HOURS

Earn up to 17.3 continuing education contact hours by attending every session during the symposium, and up to an additional 7.2 contact hours for a Monday workshop.

NANT is approved as a provider of continuing education by the California Board of Nursing, BRN provider number 07941. The Board of Nephrology Examiners, Nursing and Technology (BONENT), the National Nephrology Certification Organization (NNCO) and the Nephrology Nursing Certification Commission (NNCC) will accept contact hours received at this meeting.





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30th Annual National Symposium

11 – 14 March 2013  
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*Tropicana*  
LAS VEGAS

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**TAKING CARE TO  
THE NEXT LEVEL**

**24.5  
CONTACT HOURS**  
by attending sessions  
and a special workshop!  
*See inside for details.*

## FEATURED SPEAKERS

Danilo Concepcion, CBNT, CCHT-A, Operations Manager, Renal Services, St. Joseph Hospital | Lori Hartwell, Founder, RSN | Joe Johnston, Sr. VP, Biomedical Services and Technology Integration, Fresenius Medical Care NA | Jo-Anne Maltais, PhD, Maltais Consulting | Anthony Messena, Executive Director, Renal Services, St. Joseph Hospital | Janet Mlodzikowski, RN, BSN, CNN, CCM, Clinical Educator, Wellspan | Aslam Perez, MD, Interventional Nephrologist and Medical Director, Southwest Kidney Institute | Brooks E. Rogers, VP Biomedical Support Services, Fresenius Medical Care North America | Dori Schatell, MS, Executive Director, Medical Education Institute | Teri Spencer, RN, TB Spencer Consulting LLC | Vern Taaffe, President, RPC



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